# Who we are



Our Purpose To support students & enhance student life.



To create a thriving community where all students feel supported & empowered for their future.



# Our values

#### One Guild

What does this mean to us...

One Guild is a mentality where everyone in the organisation is valued, and we are committed to each other's success. We treat each other in a way that promotes belonging, support, and collaboration.

How do I live these values through the way I show up at work...

- 1. I actively seek opportunities where working collaboratively with others within the Guild will bring added value to the Guild/students.
- I look for opportunities to help fellow team members meet their needs and demonstrate I am invested in their success.

#### **Students First**

What does this mean to us...

Our commitment to students is to speak in their terms, put them at the centre of our decision making, encourage authentic connections, and practice the responsible use of student fees.

How do I live these values through the way I show up at work...

- We ensure that Guild services and spaces are focused on meeting the needs of all students.
- I seek out and listen to student needs/feedback to develop
  the most effective ideas and solutions, and to improve
  product/service offerings.

## **Embrace Change**

What does this mean to us...

We are flexible and open to changing student and organisational needs, underpinned by a safe to fail environment and growth mindsets.

How do I live these values through the way I show up at work...

- 1. I actively seek a better way to do things, even when things are going well.
- When there is a setback, failure, or disappointment, I'm able to take responsibility and identify the key learnings for future improvement.

## Accountability

What does this mean to us...

We feel a sense of responsibility to the Guild, students, and each other. We act with professionalism and integrity, and with a strong commitment to the Guild Vision.

How do I live these values through the way I show up at work...

- I understand and meet my obligations to other team members and the organisation, consistently, on time, and on task.
- 2. I own my mistakes, do not deflect blame on to others, or make excuses for my actions.

#### Respect

What does this mean to us...

All Guild team members matter to the achievement of our purpose, vision, and mission. We respect each other on a human and professional level.

How do I live these values through the way I show up at work...

- 1. I recognise and congratulate others on their good work, and practice gratitude with my team and colleagues.
- I treat each team member equally, no matter their position, title or area of work in the organisation.



For more info about the Student Guild's Purpose, Vision, and Values, visit the file path here: G:\src\SRC-ALL\HR